



With over 145 years of property & casualty insurance experience, **Heartland Farm Mutual** strives to be the Best Farm Mutual. Heartland offers automobile, property and farm insurance to more than 50,000 people in Ontario. We are courageous. Our team is talented and dedicated, challenging the norm and striving to be better every day. People come first at Heartland. As a result, our focus is on relationships. It's all about delivering a genuine customer experience. We have a team of solution-oriented problem solvers providing expertise on our home, farm, commercial and auto products. We are currently recruiting for the role of:

### **Program Manager – Waterloo**

#### **What you will do...**

- Manage the project portfolio for Heartland (not the people) by developing, defining, and adapting the project scope and objectives and communicating goals, responsibilities and timelines across internal teams and stakeholders while ensuring business and technical feasibility.
- Ensure that all projects are delivered on-time, within scope and within budget.
- Ensure resource availability and allocation.
- Develop a program plan to monitor and track progress (eg. processes, schedules, budgets, reporting tools, etc.).
- Manage changes to the project scope, project schedule, and project costs using appropriate verification techniques.
- Report on portfolio progress and status to the Executive Team.
- Perform risk management to mitigate organizational project risks.
- Create and maintain comprehensive project documentation.

#### **What you will bring...**

- 7+ years experience as a project manager, or 3+ years experience as a program manager, preferably in the P&C insurance industry.
- PMP and/or CSM designation.
- Excellent communication, organizational, presentation and time management skills.
- Ability to work effectively independently and with others.
- Maintain professional standards in situations within a fast paced environment and shifting priorities.

#### **What we offer...**

- A company that truly values integrity, respect, professionalism, transparency, forward thinking, community and environment.
- Ongoing skills development with subsidies for tuition and professional accreditation.
- A defined Incentive Plan where commitment to excellence is financially rewarded.

*If you have the qualifications we are seeking and would thrive in a work environment where you are valued and respected, please apply on the company website:*

<https://can60.dayforcehcm.com/CandidatePortal/en-US/heartland/Posting/View/496>

*Accommodations are available on request for candidates taking part in all aspects of the selection process.*

*(Only qualified candidates please. No phone calls. No agencies.)*

***A Place Where YOU Can Make a Difference! Proudly Canadian. Mutually Owned.***