

## POLICY DOCUMENTATION AVAILABILITY

Dear Valued Customer:

All documents relating to the Customer Service Regulation 429/07 under the Accessibility for Ontarians with Disabilities Act, 2005 are available upon request. Ontario Mutual Insurance Association will provide policy and procedure documents in an alternate format upon request, within a reasonable amount of time. Alternate formats will include availability on Ontario Mutual Insurance Association's web-site, large print versions of the document and a text only electronic file (word document) which can then be read by screen reading software.

If you have any questions or concerns regarding this or if you would like to request a copy of our policy, please contact:

### **Human Resources**

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Thank you,

OMIA Management